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PATENT
Attorney Docket No.: 027385-000200US

TOWNSEND and TOWNSEND and CREW LLP

By: /Shelley Reames/

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Patrice M. Fabre et al.

Application No.: 10/796,718

Filed: March 8, 2004

For: INTEGRATING A WEB-BASED
BUSINESS APPLICATION WITH
EXISTING CLIENT-SIDE
ELECTRONIC MAIL SYSTEMS

Customer No.: 20350

Confirmation No.: 1798

Examiner: Recek, Jason D.

Technology Center/Art Unit: 2442

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Commissioner:

In response to the Office Action mailed October 20, 2009, please enter the following
amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on
page 2 of this paper.

Remarks/Arguments begin on page 10 of this paper.